eConcierge powered by Xerox™

The quickest, easiest way to order printer supplies.
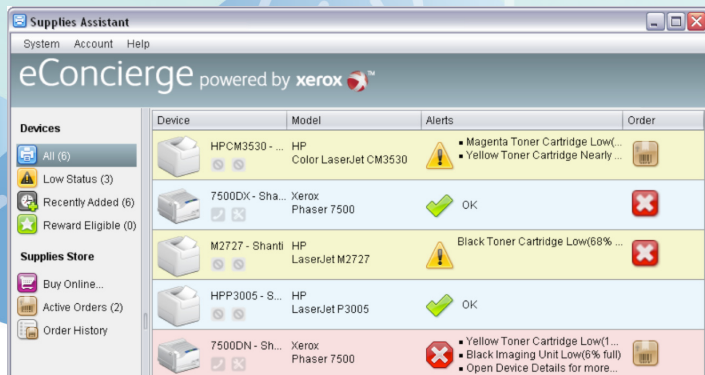
For most offices, ordering printer supplies is a hassle
—a time consuming, inconvenient, and sometimes frustrating experience. There are hundreds of models and supplies part numbers to sort through.

Make office life a little easier

It's about time.

The eConcierge powered by Xerox Supplies Assistant uses the power of the cloud to vastly simplify every aspect of ordering printer supplies—for Xerox and other leading brands. It's easy to use, super convenient, and includes a printer service reward for Xerox printers and select multifunction printers. And best of all, it's free and comes with no obligation.

Hassle free

To get started, simply download the Supplies Assistant application to your desktop. It automatically discovers the printers on your network and allows you to edit the list through its intuitive interface. You can check printer status any time. When a printer is running low on ink or toner, a pop-up alert reminds you to review and approve your pre-populated supplies options. Place your order with a credit card and you're done!

At your convenience

Proactive alerts

With eConcierge powered by Xerox you'll never have to run out of printing supplies and wait for more to arrive. The service sends an automatic alert to your desktop when supplies are low and it's time to think about ordering replacements—before you run out.

Instant identification

With eConcierge powered by Xerox you'll never have to search out printer model numbers or sift through confusing supplies part numbering systems again. The service automatically identifies each printer model and its associated supplies, including options like standard- and high-capacity toner cartridges.

Free service rewards

A $300* value, or more—per printer

The eConcierge powered by Xerox service also provides a free service reward** for eligible Xerox printers. That's right, Xerox will provide free standard extended service coverage for each eligible Xerox printer and multifunction printer.

To qualify, simply use the service for a minimum of 30 days and with your second supplies order for each Xerox product, its extended service coverage will begin. Xerox will provide free extended service coverage over the normal supported life of that Xerox product as long as you continue placing your supply orders through the eConcierge powered by Xerox service.

Your service rewards coverage is worth $300* or more every year, for each of your eligible Xerox printers and multifunction printers.

Deploy your own personal printer supplies assistant

eConcierge powered by Xerox™	Without Service	With Service
Low supply levels	Inconsistent or manual process	Automatic alerts
Supply purchase history	Manual tracking	Consolidated online tracking
Inventory costs	Excess, or not on hand when needed	Order only what's needed
Supplies ordering	Identify model, locate & verify part numbers, locate suppliers	Pre-populates order info for review and one stop shopping
Device support	Single	Multiple brands across network
Order status	Manual process	One click status report
Extended service reward	—	A $300 value, or more, for each eligible Xerox product

Depth and breadth of coverage

eConcierge powered by Xerox supports most leading brands and models of networked office printers and multifunction systems. It leverages the same connectivity that allows you to print over your network to provide useful information that makes managing and ordering supplies hassle free.

Custom printer naming

Identify your printers by the names most useful to you. You can name them by their location, capabilities, or any nickname you choose.

Safe and secure

Printer information and status updates are encrypted, securely managed and hosted by the eConcierge powered by Xerox cloud. Credit card transactions are secured through Authorize.net®, a subsidiary of CyberSource®, a Visa® company.

Top quality supplies

The printing supplies provided through the eConcierge powered by Xerox service are genuine quality, manufactured by the original equipment manufacturer, to ensure print quality, reliable performance and dependable print yields.

Pricing and cost-savings

Supplies pricing provided through the service is market competitive. The service will save your office time monitoring, managing and ordering printing supplies. It also reduces printer downtime, waiting for supplies to arrive. The more printers in your office, the greater the savings. Time saved can be used for more business-critical tasks.

Maximize business efficiency

It's about time. Today's business has one speed: fast. The free eConcierge powered by Xerox service streamlines the entire process of monitoring and ordering printer supplies. It's easy to use, super convenient and provides a free service reward for Xerox printers. Deploy your own personal printer supplies assistant now.

Download the desktop application

Contact your Xerox Provider for additional information, an online demo, brochures, supported products list, or a link to download the Supplies Assistant desktop application.

eConcierge

powered by

xerox